CHILDREN'S BOARD OF HILLSBOROUGH COUNTY REGULAR BOARD MEETING FEBRUARY 27, 2025 ~ 3:00 PM AGENDA

MISSION: The Children's Board invests in partnerships and quality programs to support the success of all children and families in Hillsborough County.

CALL TO ORDER

Invocation and Pledge of Allegiance S. Naumowich Swearing in of Shake Washington, Hillsborough County School Board Member R. DeLaVergne PUBLIC COMMENT R. DeLaVergne The Children's Board of Hillsborough County welcomes comments from the public. R. DeLaVergne Those who wish to address the Board may do so at this time. Those to address R. DeLaVergne In the interest of time, we ask that one person be designated to speak on behalf of a constituency and that all comments are limited to three (3) minutes. R. Bacon ACTION ITEMS R. DeLaVergne 1. Approval; January 23, 2025 Regular Board Meeting Minutes R. DeLaVergne 2. Approval; Guaranteed Maximum Price Request for Renovations to 308 W. Robertson St. Brandon, FL R. DeLaVergne 3. Approval; Pro 2025-09 Uniting Grants M. Negron 4. Approval; Contract Amendment for Boys and Girls Club of Tampa Bay M. Negron Fitoy of Tampa Housing Authority/ Building Family Financial Skills M. Negron REPORTS/PRESENTATIONS R. Bacon 1. Executive Director Reports A. Activities – January 23, 2025 – February 27, 2025 M. Negron 2. Programs Reports A. Final 2024 Summary of Provider Contract Evaluations M. Negron 3. Finance Report D. Monasterio		endance Verification	R. DeLaVergne
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B. Quarter 1 ASO Update		-	

5. Human Resources Report

- Zachary Jones, Lead Facilities Maintenance Technician
- Laschell Hardy, Contract Manager for ONEhillsborough

OLD/NEW BUSINESS

ADJOURNMENT

ATTACHMENTS

- 1. Contract Signature Logs (ASO, Programs, Vendors)
- 2. January 2025 Financial Statements
- 3. Good News!
- 4. Outreach Calendar

IMPORTANT DATES TO REMEMBER

	<u>March</u>	
Executive/Finance Committee Meeting	March 13, 2025	12:00 PM
Regular Board Meeting	March 27, 2025	3:00 PM
	<u>April</u>	
Executive/Finance Committee Meeting	April 10, 2025	12:00 PM
Strategic Planning Board Workshop	April 24, 2025	1:00 PM
Regular Board Meeting	April 24, 2025	4:00 PM
	May	
Executive/Finance Committee Meeting	May 08, 2025	12:00 PM
Regular Board Meeting	May 22, 2025	3:00 PM
	<u>Iune</u>	
Executive/Finance Committee Meeting	June 12, 2025	12:00 PM
Regular Board Meeting	June 26, 2025	3:00 PM

CHILDREN'S BOARD OF HILLSBOROUGH COUNTY BOARD MEETING January 23, 2025 ~ 3:00 PM MEETING MINUTES

Subject Regular Board Mee			ting Date		January 23, 2025
FacilitatorRobin DeLaVergne, C			Chair	Meeting Time	3:00 PM
Location1002 East Palm Ave. Tampa, FL 33605Board Member AttendanceRobin DeLaVergne, Cha Katherine Essrig, Vice-C Andy Mayts, Secretary/Tr			Actual Meeting Time	3:03 PM - 4:02 PM	
		-Chair - absent	Adjourned Megan Proulx Dempsey Gwen Myers Lynn Gray - absent Sarah Naumowich	4:02 PM Van Ayres - absent Ed Narain - absent Beth Pasek	
Other AttendeesRebecca Bacon, Execut David Adams, CBHC Boa Kristina Austin, Record Kelly Hickman, CBHC State		ard Attorney ler	Paula Scott, CBHC Staff Maria Negron, CBHC Staff Daniel Monasterio, CBHC Staff John Furr, CBHC Staff	Jamie Robe, CBHC Staff Genet Stewart, CBHC Staff Dexter Lewis, CBHC Staff Emily Tinti, CBHC Staff	
			SU	UMMARY	
No.	Торіс		Highlights		
I.	• R. D. PUBLIC COMMENT R. DeLaVergation ACTION ITEMS 1. 11-21-24 Regular Board Meeting Minutes Meeting Minutes Motion by G Meeting Min 2. PRO 2025-08 Out of School Time Leading Grant Re- Release Release • Contained • Contained • Totained • Fundament		 R. Del A. Ma 	e called the meeting to order at 3:0 LaVergne called for Board attenda lyts led the Pledge of Allegiance an e asked for Public Comment; there	nce verification. d the Invocation.
11.			Meeting Minu Motion by Gw	e requested approval of the Noven tes. ven Myers to approve the Novemb ites; second by Sarah Naumowic l	per 21, 2024 Regular Board
			quested approval of a contract with of School Time Leading Grant. Fact awarded to Rooted in Play, Con fact term March 1, 2025 – Septemb funding for the first year not to ex alized up to \$120,000; s to support programming in the for and Succeed and Family Support.	n one organization for the Pro rp. ber 30, 2025; ceed \$100,000 with second year	
				egan Proulx Dempsey to approve g Grant; second by Beth Pasek; Mo	

SUMMARY				
No.	Торіс	Highlights		
II.	ACTION ITEMS CONT.			
	3. Contract Amendment for Joshua Way of Hope	 M. Negron requested approval to amend a contract with Joshua Way of Hope's Achievers program. Amendment would increase the indirect rate for the FY 24-25 term only; Total contract amendment not to exceed \$1,374,553; Effective date of amendment is October 1, 2024. 		
	Motion (3)	Motion by Gwen Myers to approve a contract amendment for Joshua Way of Hope; second by Andy Mayts; Motion carried (6-0).		
	4. Obligate Emergency Funding for Tampa Metropolitan YMCA	 M. Negron requested approval to obligate emergency funding for Tampa Metropolitan YMCA. Emergency funding would be limited to one time only; Funding would be used to support recovery efforts due to recent hurricane impacts; Total funding would not exceed \$79,200; Contract Term January 5, 2025 - May 30, 2025. 		
	Motion (4)	Motion by Beth Pasek to approve obligate emergency funding for the Tampa Metropolitan YMCA; second by Gwen Myers; Motion carried (6-0).		
	5. PRO 2025-04 ONEhillsborough Barbershop Conversations	 G. Stewart requested approval of a contract with one organization for Pro 2025-04 ONEhillsborough Barbershop conversations. Contract awarded to The EnVision Resolution Foundation, Inc. Contract term March 3, 2025 – September 30, 2025; Total funding for the first year not to exceed \$125,000 with second year annualized up to \$185,000; Funds to provide mental health advocacy training to barbers who serve ONEhillsborough zipcodes. 		
	Motion (5)	Motion by Gwen Myers to approve Pro 2025-04 ONEhillsborough Barbershop conversations; second by Megan Proulx Dempsey; Motion carried (6-0).		
	6. Pro 2025-06 Palm River/Clair-Mel Family Support Grant	 G. Stewart requested approval of Pro 2025-06 Palm River/ Clair-Mel Family Support Grant. Contract awarded to Greater Palm River Point Community Development Corporation d.b.a. Palm River Family Services Contract term March 3, 2025 – September 30, 2025; Total funding for the first year not to exceed \$110,000 with second year annualized up to \$190,000; Funds for the implementation of family support through referral and linkage for residents in the Palm River/ Clair-Mel community. 		
	Motion (6)	Motion by Gwen Myers to approve Pro 2025-0 Palm River/ Clair-Mel Family Support Grant; second by Beth Pasek; Motion carried (6-0).		
	7. New Human Resources Policy on Stipends & Incentives	J. Furr requested approval of a new policy on stipends and incentives. <i>Motion by Gwen Myers to approve a new stipend and incentives policy; second</i>		
	Motion (7)	by Andy Mayts; Motion carried (6-0).		

SUMMARY				
No.	Торіс	Highlights		
III.	PROVIDER PRESENTATIONS			
	Healthy Start/ Healthy Steps Program	M. Negron introduced Melissa Asencio, Program Manager from Healthy Start's Healthy Steps Program.		
		 M. Asencio provided the following information about the Healthy Steps Program: The Healthy Steps Program is a national evidence-based project endorsed by Zero to Three; It has been funded by the Children's Board since FY 2020; The program helps to identify, understand, and manage parenting challenges such as feeding, behavior, sleep, development, and adapting to life with a young child; Services provided to the families involve parenting education, information, referrals, and care coordination; Healthy Steps Hillsborough connects with families during and between well-child visits in pediatricians offices; The program focuses on children from birth to three years of age, who are pediatric care patients of the following offices: USF Pediatrics Riverview, USF Pediatric NICU follow-up clinic, USF Pediatrics Health Park, 17 Davis Medical Building, 17 Davis General Pediatrics, and an upcoming location at USF Morsani College of Medicine. 		
IV.	REPORTS/PRESENTATIONS			
	1. Executive Director Report	 R. Bacon reported attending (49) significant meetings between November 22, 2024–January 23, 2025. Highlights for the referenced time-period included: Meetings with funded providers and community partners. Thrive by Five Vision Council & Leadership Group, met to discuss their goal of sixty-five percent for kindergarten readiness; The Hillsborough Education Funders Group is also focusing on the topic of kindergarten readiness while looking at best practices and strategies. Early Learning Coalition and the Hillsborough County School Board have presented to the group; Safe & Sound Premiere of Atone, a Blink film on gun violence prevention; A partnership with Children's Network of Hillsborough, Junior League of Tampa, and Tampa Police Department for a child safety event to provide pack and plays, car seats and installation of the seats; Participation in a Hillsborough County campaign for Grade Level Reading and attendance to discuss the thirty percent chronic absenteeism in Hillsborough County. R. Bacon expressed her appreciation for the Children's Board staff that participated in a recent Martin Luther King Jr. Parade. 		

ams Report	 Highlights M. Negron provided the FY 2023-2024 Outcome Highlight End of Year Performance Report. The report focused on four (4) focus areas: Children are Healthy & Safe, Developmentally on Track, Ready to Learn & Succeed, and Family Support. The following data demonstrates the collective impact of our funded programs: 47 Funded agencies contributed to the outcomes; 80 Programs provided participant outcomes results in CATS; 84% of outcomes at or above benchmark targets. M. Negron review the FY 2024 Consumer Survey Data below : 151 surveys were received from participants from nine programs; 67% were completed in English; 93% of consumers surveyed would recommend the program; Within the satisfaction of program service quality, the following numbers were compiled: 90% - Accessibility of services; 90% - Demonstrates
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	 93% - Respectfulness of staff and volunteers; 95% - Timely response to questions; 76% - Visibility & Awareness of Children's Board Funding. M. Negron updated the Board on the Pro 2025-07 Technical Assistance Grants
	 Summary Report. The Pro 2025-07 covered the timeline for the grant from the announcement to th recommendation for funding. One-time grants recommended to nine organizations; Contracts to run from March 1, 2025 to August 31,2025; Total amount of funding for all grants not to exceed \$75,833.
Resources Report	J. Furr introduced the newest member of the Children's Board staff: - Lisa Nugent, Program Manager.
1ENT	The meeting adjourned at 4:02 PM.

	MOTIONS
1.	Motion by Gwen Myers to approve the November 21, 2024 Regular Board Meeting Minutes; second by Sarah Naumowich; Motion carried (6-0).
2.	Motion by Megan Proulx Dempsey to approve the Pro 2025-08 Out of School Time Leading Grant ; second by Beth Pasek; Motion carried (6-0).
3.	Motion by Gwen Myers to approve a contract amendment for Joshua Way of Hope; second by Andy Mayts; Motion carried (6-0).
4.	Motion by Beth Pasek to approve obligate emergency funding for the Tampa Metropolitan YMCA; second by Gwen Myers; Motion carried (6-0).
5.	Motion by Gwen Myers to approve Pro 2025-04 ONEhillsborough Barbershop conversations; second by Megan Proulx Dempsey; Motion carried (6-0).
6.	Motion by Gwen Myers to approve Pro 2025-0 Palm River/ Clair-Mel Family Support Grant; second by Beth Pasek; Motion carried (6-0).
7.	Motion by Gwen Myers to approve a new stipend and incentives policy; second by Andy Mayts; Motion carried (6-0).

READ AND APPROVED BY:

ROBIN DELAVERGNE BOARD CHAIR



ACTION ITEM NO. 2

Approval to proceed with request of maximum amount price for renovations of 308 W. Robertson St. , Brandon FL 33511

Initiator: Paula Scott, Director of Operations

Action: Approval to proceed with requesting a Guaranteed Maximum Price from Construction Services, Inc., for the renovations of the Children's Board owned property located at 308 W. Robertson St., Brandon FL 33511.

Date: Regular Board Meeting: February 27, 2025

Recommended Action

Board approval authorizing staff to proceed with requesting a Guaranteed Maximum Price for the build out of the Brandon Family Resource Center, following Review team recommendations of #1 ranked firm, Construction Services, Inc.

Background - Update

- November 21, 2024– Board approval at the Regular Board Meeting for the release of an RFQ for the procurement of General Contractor Services for the build out of the Brandon Family Resource Center.
- January 13, 2025 Three (3) firms submitted Statements of Qualifications to the Children's Board, and all three (3) proposals were deemed complete, and proceeded to the five (5) member Review Team, consisting of David Adams, Javier Rivera, Michael Montecalvo, Buddy Davis and Rahkeem Chisholm.
- January 28, 2025 Review Team Meeting was conducted and the Review Team proceeded with rating and ranking the firms based on their submitted Statements of Qualifications, and "short listed" the firms. The Review Team selected their top two (2) firms, and requested they proceed to the in-person interview round of the selection process.
- January 28, 2025 Two (2) firms were interviewed, including Charles Perry Partners Inc., and Construction Services, Inc. The Rating Team using compulsory pre-determined questions. Following the interviews, the Review Team selected Construction Services, Inc. as their #1 ranked firm.



ACTION ITEM NO. 3 Approval of PRO 2025-09 Uniting Grants

Initiator: María Negrón, Director of Programs

Action: Approval of Pro 2025-09 Uniting Grants

Date: Regular Board Meeting: February 27, 2025

Recommended Action

Recommend approval of a contract with three organizations from April 7, 2025 through September 30, 2025 for a total request up to \$673,113 which may be annualized up to \$1,259,523 in Year Two to support programming in the following focus areas: Children are Healthy and Safe and Children are Ready to Learn and Succeed.

Background

A Request for Proposals (RFP) was released on November 21, 2024.

A total of ten proposals were received and five proceeded to the Community Review Team.

On February 11, 2025, Shabel Santiago facilitated the Community Review Team meeting. Community Review Team members included: Judith Lombana (Grants Collaborative), Latoya Randolph, (City of Tampa), Cindy Wilkinson, (Community Member), and Shannon Rhodes, (Hillsborough County).

Summary of Uniting Grants Reviewed

Summary	Score	FY 2024 Request	FY 2025 Request
Bay Area Youth Services, Inc Elevate Beyond Barriers	81.00	\$300,000	\$500,000
A program to equip youth and families with the tools to succeed through emotional growth, educational support, and self-advocacy. By enhancing emotional skills and fostering academic achievement, Elevate Beyond Barriers works to reduce negative behaviors and violence, creating stronger, safer communities where youth and families can thrive.			
Focus Area: Children are Ready to Learn and Succeed Location: Countywide			
Pending School District approval of alignment.			



ACTION ITEM NO. 3

Approval of PRO 2025-09 Uniting Grants

Summary	Score	FY 2024 Request	FY 2025 Request
Champions for Children, Inc. Great We Grow Great We Grow is an early childhood learning and resource center located in Town N' Country	85.67	\$120,289	\$262,019
neighborhood of Hillsborough County. The program offers bilingual (English and Spanish) services for families with children aged birth to 5 years old, including playgroups, workshops, developmental checkups, and community activities.			
Focus Area: Children are Healthy and Safe, Children are Ready to Learn and Succeed Location: Town N' Country			
National Youth Advocate Program, Inc. Strengthening Families Program	83.33	\$252,824	\$497,504
Strengthening Families Program is an evidence-based parenting and family skills program delivered to the whole family in a family group setting or in-home. The program is designed to improve parenting skills and family relationships, improve social competencies, and reduce family conflict.			
Focus Area: Children are Healthy and Safe, Children are Ready to Learn and Succeed Location: Countywide			
·	Total:	\$673,113	\$1,259,523



ACTION ITEM NO. 4 Approval to Re-Purpose FY 2025 New Funding

Initiator:	Maria Negrón, Director of Programs
Action:	Approval to Re-Purpose FY 2025 New Funding
Date:	Regular Board Meeting, Thursday, February 27, 2025

<u>Recommended Action</u>: Approval to re-purpose FY 2025 New Funding for the allocation of \$2,500,000 through September 30, 2025.

<u>Background</u>

- In October, the Board approved the use of Emergency Funding to support families in Hillsborough County communities impacted by 2024 hurricanes.
 - Emergency Funding: Recommended Amount \$ 320,221 and a balance remains of \$ 679,779.
- In addition, Uniting Grants were released and the anticipated Recommendation Amount is \$ 673,113, therefore, a balance remains of \$1,826,887.
- Total Remaining New Funding \$ 2,506,666
- Suggestions for use of funds in FY 2024-2025 will be for expansion efforts to address Children's Board identified needs or gaps in service in our community.
- Should the Children's Board need to obligate Emergency Funding again in FY 2025 the request will be made of the Board.



ACTION ITEM NO. 5 Approval of Contract Amendment

Initiator:	Maria Negrón, Director of Programs
Action:	Approval of Contract Amendment for the Boys & Girls Clubs of Tampa Bay
Date:	Regular Board Meeting, Thursday, February 27, 2025

Recommended Actions

Recommend the approval of a contract amendment for The Boys and Girls Clubs of Tampa Bay, Afterzone Middle School Initiative to fund an expansion of four additional schools with high quality out of school programming to include wellness up to the amount of \$421,851 for a total FY 2024-2025 for a total amended amount of \$1,009,851 to be effective March 1,2025.

Background

- The funds will be reallocated from "New Funding" as previously approved by the Board for Uniting Grants.
- The program has operated successfully since October of 2015 and the contract is currently in good standing.
- The program has been supported by Boys and Girls Clubs of Tampa Bay with support from the Hillsborough County Public Schools to provide services on the following properties:
 - o Orange Grove
 - o Jennings
 - o Madison
 - o Mann
- The amount includes the provision of summer programming at Jennings in 2025.
- The Year Two amount will be annualized in partnership with the Provider and will be included in the 2025-2026 budget presented to the Board in June.



Building Family Financial Skills

Tampa Housing Juthority

> Presented by: Cherrie Calloway Project Coordinator Tampa Housing Authority

BUILDING FAMILY FINANCIAL SKILLS OVERVIEW

- The BFFS program started with Tampa Housing Authority on October 1,2023 and we are currently operating in year two (2) of the project.
- BFFS services parents/caregivers with children ages birth to middle school that reside in Hillsborough county.
- Our primary focus is building better financial awareness and stability by focusing on the barriers or obstacles that affect finances and introducing techniques to help with sustainable results that turn into lifestyle changes.

Financial Literacy?

Financial literacy is the knowledge of budgeting, saving

budgeting, saving and investing, enabling individuals to make **informed decisions** about their personal finances.





BUILD A BUFFER

\$500 to \$800 will help you avoid living paycheck to paycheck.









GET RID OF BAD DEBT If it has an interest rate above 7%, you should get rid of it as quickly as possible.







SAVE FOR SOMETHING YOU WANT



INVEST & DONATE AS YOU SEE FIT After maxing out your retirement funds, of course.

CREATE AN ADDITIONAL

STREAM OF INCOME

Get your side hustle on!



BUILDING BETTER FINANCIAL AWARENESS AND STABILITY

- Focus on overcoming financial barriers for families
- Introduce techniques for sustainable financial results
- Aim for lifestyle changes in financial behaviors
- Increase financial skills
- Increase knowledge of community resources
- Overall stress reduction

PRIMARY SERVICE AREAS

- The BFFS Financial Empowerment sessions are held at various THA communities and partner sites throughout Hillsborough County.
- Hybrid sessions are offered for specific THA communities without a physical meeting space.
- Workshop series are held once weekly, up to 90 minutes for 4 weeks.
- Each participant is provided a Financial Toolkit and pre-paid card incentive for a successful completion.



PROGRAM OBJECTIVE: MANAGING DEBT



- Create a realistic budgeting and expenses log
- Debt reduction strategies
- Establish an emergency fund
- Make all family members involved in financial decisions
- Adapting to life changes and economic conditions
- Strategies and resources on relieving financial stress

EVIDENCE BASED CURRICULUM

- The "Your Money Your Goals" curriculum is offered by The Consumer Financial Protection Bureau (CFPB). It uses techniques like the S.M.A.R.T (specific, measurable, achievable, relevant, and time bound) system to assist participants with goal setting and financial planning.
- The outcomes of this program will help us to identify individuals' knowledge and awareness of their finances and if needed, connections to additional resources.
- The use of Perceived Stress Test, administered at the beginning and the end of the four-part session, can help pinpoint specific financial stressors, such as debt, unexpected expenses, or lack of savings. Knowing these specific triggers will allow the participants to focus on those areas.
- We extend invitations for Community Partners and Financial Institutions as <u>guest speakers to attend one of the sessions and provide additional support and</u> resources to our participants.





SERVICE PARTICIPATION AND ACHIEVEMENTS

2024 Program Outcomes

210 Enrolled

- Increased Financial Literacy 141/174 or 81%
- Increased Knowledge of Community Resources 149/167 or 89%
- Parent/Caregiver Stress Reduction 108/143 or 76%

2025 Program Outcomes

Currently 22/240 have completed workshops.

- Increase Literacy
- 80% of participants enrolled
- Increase Knowledge of Community Resources 85% of participants enrolled
- **Parent/Caregivers Overall Stress Reduction** 70% of participants enrolled



Successfully managing debt can lead to reduced stress levels. Establishing a clear debt repayment plan helps you regain control over your finances, which in turn can alleviate anxiety and improve overall mental well-being

Remember, small, consistent efforts towards managing debt can make a significant difference in reducing financial stress over time.



Children's Board of Hillsborough County Executive Director Report January 24, 2025 – February 27, 2025 36 Meetings

Celebrate Babies Resource Fair Florida Association of Children's Councils & Trusts (FACCT) Weekly Meeting Charlie Imbergamo & Sheff Crowder - Non-Profit Leadership Center Hillsborough County Public Schools Mentoring Collaborative Family Support & Resource Center Bus Tour with Hillsborough County Social Services Commission on the Status of Women (COSW) Safe and Sound Hillsborough (SSH) Leadership Council Meeting (FACCT) Conference – Day One (FACCT) Conference – Day Two (FACCT) Conference – Day Three Early Learning Coalition of Hillsborough County (ELCHC) Board of Directors Retreat Lisa Rivera - Department of Children & Families La Gaceta Interview with Tiffany Razzano Sarah Cole - Glazer Children's Museum Bevin Maynard – Baycare Hillsborough County Public Schools Mental Health Advisory Meeting High Quality Early Education Dependent Youth (HQEEDY) FACCT Weekly Meeting Dr. Fred Hicks -ELCHC **Community Alliance Meeting** Dr. Daphne Fudge, Marni Fuente & Dr. Fred Hicks Behavioral Health Task Force Meeting Terri Balliet - Children's Network Susan Schneider **FACCT Weekly Meeting** Speaking Event - Provider Forum ELCHC Board of Director's Meeting Tampa Bay Early Learning Employer Roundtable Safe Sleep Taskforce Meeting Sarah Cole - Glazer Children's Museum Dr. Daphne Fudge **FACCT Weekly Meeting** Commission on the Status of Women **Community Alliance Advisory Meeting** SSH Leadership Council Board Retreat Amy Haile – Champions for Children

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
ALK OF FLORIDA D/B/A THE RESOURCE EMPOWERMENT CENTRE, INC. (Villages Children and Families Engaging - CAFE)	\$158,608	94.00	Continue Funding
BAY AREA LEGAL SERVICES, INC. (Housing Stability Program)	\$51,539	N/A	Continue Funding Newly Funded January 2024
BAY AREA LEGAL SERVICES, INC. (Lawyers Helping Kids)	\$744,837	N/A	Continue Funding Deliverables Successfully Completed
BIG BROTHERS BIG SISTERS OF TAMPA BAY, INC. (1-to-1 Mentoring Elementary)	\$283,400	60.50	Continue Funding with Modifications and/or Provider Improvement Plan
BIG BROTHERS BIG SISTERS OF TAMPA BAY, INC. (1-to-1 Mentoring Middle)	\$283,400	90.85	Continue Funding
BOYS & GIRLS CLUBS OF TAMPA BAY, INC. (After-Zone Elementary School Initiative)	\$696,132	65.01	Continue Funding Provider Improvement Plan Completed
BOYS & GIRLS CLUBS OF TAMPA BAY, INC. (After-Zone Middle School Initiative at Guinta Middle School)	\$244,593	N/A	Continue Funding Newly Funded June 2024
BOYS & GIRLS CLUBS OF TAMPA BAY, INC. (After-Zone Middle School Initiative)	\$560,000	70.30	Continue Funding Provider Improvement Plan Completed
BOYS & GIRLS CLUBS OF TAMPA BAY, INC. (Brandon Art Masters)	\$91,015	98.00	Continue Funding
BRANDON SPORTS AND AQUATIC CENTER, INC. D/B/A HIGH 5 INC. (Water Warriors)	\$96,818	57.00	Continue Funding with Modifications and/or Provider Improvement Plan
CHAMPIONS FOR CHILDREN, INC. (Baby Bungalow)	\$286,794	98.00	Continue Funding
CHAMPIONS FOR CHILDREN, INC. (Family Focus)	\$492,681	88.35	Continue Funding
CHAMPIONS FOR CHILDREN, INC. (Layla's House)	\$382,479	96.70	Continue Funding
CHAMPIONS FOR CHILDREN, INC. (Parents as Teachers)	\$1,369,711	86.00	Continue Funding
CHILDREN'S HOME, INC., THE D/B/A CHILDREN'S HOME NETWORK (Caregiver Support Services)	\$547,306	N/A	Continue Funding Newly Funded March 2024

Agency/Program	Funding	Final Score	Final Determination	
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan	
CHILDREN'S HOME, INC., THE D/B/A CHILDREN'S HOME NETWORK (Kinship Hillsborough)	\$560,000	94.00	Continue Funding	
CHILDREN'S HOME, INC., THE D/B/A CHILDREN'S HOME NETWORK (Reaching and Inspiring Students Everywhere - RAISE)	\$1,054,742	80.22	Continue Funding with Modifications or Technical Assistance	
CHILDREN'S HOME, INC., THE D/B/A CHILDREN'S HOME NETWORK (Supporting and Empowering Educational and Developmental Services - SEEDS)	\$2,228,096	96.85	Continue Funding	
CHILDREN'S MUSEUM OF TAMPA, INC., THE, D/B/A GLAZER CHILDREN'S MUSEUM (Children's Board Free Tuesday)	\$76,013	N/A	Continue Funding Deliverables Completed Successfully	
CHILDREN'S MUSEUM OF TAMPA, INC., THE, D/B/A GLAZER CHILDREN'S MUSEUM (Learn & Play Tampa Bay)	\$355,056	82.00	Continue Funding with Modifications or Technical Assistance	
CORPORATION TO DEVELOP COMMUNITIES OF TAMPA, INC. (CDC of Tampa Wealth Builders)	\$100,000	N/A	Continue Funding Newly Funded July 2024	
DAWNING FAMILY SERVICES, INC. (A Path to Prevention)	\$450,032	74.67	Continue Funding with Modifications or Technical Assistance	
DAWNING FAMILY SERVICES, INC. (Housing for Success)	\$320,363	69.00	Continue Funding with Modifications and/or Provider Improvement Plan	
EARLY CHILDHOOD COUNCIL OF HILLSBOROUGH COUNTY, INC. (Community Developmental Screening Program)	\$711,158	90.20	Continue Funding	
EARLY CHILDHOOD COUNCIL OF HILLSBOROUGH COUNTY, INC. (Inclusion Support Services)	\$503,054	91.00	Continue Funding	
EASTER SEALS FLORIDA, INC. (Early Learning and Intervention Program)	\$536,283	79.50	Continue Funding with Modifications or Technical Assistance	
EASTER SEALS FLORIDA, INC. (The Incredible Years)	\$855,614	79.19	Continue Funding with Modifications or Technical Assistance	
FAMILY ENRICHMENT CENTER, INC., THE (Kinship Care)	\$392,751	92.00	Continue Funding	

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
FAMILY ENRICHMENT CENTER, INC., THE (Motivated Minds)	\$125,770	N/A	Continue Funding Newly Funded July 2024
FAMILY HEALTHCARE FOUNDATION, INC. (Connecting Kids to CARE)	\$405,624	85.00	Continue Funding
FLORIDA BAPTIST HOMES, INC. D/B/A/ ONE MORE CHILD (One More Child - Family Support)	\$144,000	69.54	Continue Funding with Provider Improvement Plan
FLORIDA EDUCATION FUND, INC. (CodeMasters Countywide)	\$131,407	N/A	Continue Funding Newly Funded January 2024
FLORIDA EDUCATION FUND, INC. (CodeMasters Strategic Initiative)	\$151,393	95.00	Continue Funding
FLORIDA STATE UNIVERSITY (Successful Start)	\$982,176	78.50	Continue Funding with Modifications or Technical Assistance
GIRL SCOUTS OF WEST CENTRAL FLORIDA (Girl Scout Troop Program)	\$293,828	55.60	Continue Funding with Modifications and/or Provider Improvement Plan
GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. (Good Afternoon Friends and Amigos)	\$444,708	94.00	Continue Funding
GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. (Padres de Crianza)	\$343,530	73.50	Continue Funding with Modifications or Technical Assistance
GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. (Teen Parent Engagement Program)	\$229,490	78.84	Continue Funding with Modifications or Technical Assistance
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC. (Healthy Families Hillsborough)	\$2,151,930	94.70	Continue Funding
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC. (HealthySteps Hillsborough)	\$1,115,403	95.65	Continue Funding
HEALTHY START COALITION OF HILLSBOROUGH COUNTY, INC. (Safe Baby Plus)	\$1,359,952	95.26	Continue Funding
HILLSBOROUGH COMMUNITY COLLEGE FOUNDATION, INC., THE (Quality Early Education System)	\$2,706,665	94.40	Continue Funding

Agency/Program	Funding	Final Score	Final Determination	
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan	
HILLSBOROUGH COUNTY SCHOOL READINESS COALITION, INC. D/B/A EARLY LEARNING COALITION OF HILLSBOROUGH COUNTY, INC. (School Readiness Funding)	\$775,770	N/A	Continue Funding Deliverables Completed Successfully	
HILLSBOROUGH COUNTY SCHOOL READINESS COALITION, INC. D/B/A EARLY LEARNING COALITION OF HILLSBOROUGH COUNTY, INC. (School Readiness Funding)	\$15,500	N/A	Continue Funding Deliverables Completed Successfully	
HILLSBOROUGH EDUCATION FOUNDATION, INC. (Tech Connect)	\$423,550	99.00	Continue Funding	
HISPANIC SERVICES COUNCIL, INC. (La RED de Padres Activos / The Network of Active Parents)	\$1,077,597	89.80	Continue Funding	
HOUSING AUTHORITY OF THE CITY OF TAMPA (Building Family Financial Skills)	\$95,237	74.60	Continue Funding with Modifications or Technical Assistance	
HOUSING AUTHORITY OF THE CITY OF TAMPA (Building Hope)	\$1,158,067	85.60	Continue Funding	
HOUSING AUTHORITY OF THE CITY OF TAMPA (Village Link Up)	\$343,170	82.00	Continue Funding with Modifications or Technical Assistance	
HOUSING AUTHORITY OF THE CITY OF TAMPA (Youth Success)	\$238,330	N/A	Continue Funding Newly Funded January 2024	
INSTRUMENTS 4 LIFE, INC. (Music Outreach Program)	\$97,199	95.00	Continue Funding	
JOSHUA WAY OF HOPE, INC. (Achievers)	\$802,688	N/A	Continue Funding Newly Funded March 2024	
JOSHUA WAY OF HOPE, INC. (Building a Stronger Me Character Development Program)	\$104,421	97.00	Continue Funding	
JOSHUA WAY OF HOPE, INC. (Life Skills 360 Training Institute)	\$144,912	96.00	Continue Funding	
JUST INITIATIVE, INC. (The Zone)	\$100,000	N/A	Contract merged with Woven Empowerment Program	

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
JUST INITIATIVE, INC. (Woven Empowerment WE Program)	\$106,517	80.00	Continue Funding with Modifications or Technical Assistance
LEARN TAMPA BAY, INC. D/B/A ACHIEVE PLANT CITY (Learning Is Fun Together - LIFT)	\$309,192	99.50	Continue Funding
LUTHERAN SERVICES FLORIDA, INC. (Children's Board Family Resource Centers)	\$3,188,893	91.20	Continue Funding
METROPOLITAN MINISTRIES, INC. (Children's Recreation, Education, Arts & Therapeutic Experience - CREATE)	\$556,227	98.00	Continue Funding
METROPOLITAN MINISTRIES, INC. (Homeless Family Early Intervention Program - First Hug)	\$1,448,939	96.00	Continue Funding
METROPOLITAN MINISTRIES, INC. (Pathways to Hope)	\$1,087,192	79.05	Continue Funding with Modifications or Technical Assistance
MORE HEALTH, INC. (Healthy and Safe Kids)	\$98,983	N/A	Continue Funding Newly Funded January 2024
NONPROFIT LEADERSHIP CENTER OF TAMPA BAY, INC. (Capacity Building)	\$145,600	N/A	Continue Funding Deliverables Completed Successfully
PARENTS AND CHILDREN ADVANCE TOGETHER (PCAT) LITERACY MINISTRIES, INC. (South County Literacy Initiative)	\$473,756	99.00	Continue Funding
PARENTS AND CHILDREN ADVANCE TOGETHER (PCAT) LITERACY MINISTRIES, INC. (Sulphur Springs Literacy Initiative)	\$147,301	97.05	Continue Funding
POSITIVE FAMILY PARTNERS (Learning Connections)	\$30,000	N/A	Continue Funding Newly Funded July 2024
POSITIVE SPIN, INC., (Empowering A Community with Hope - EACH One)	\$864,174	91.80	Continue Funding
PRESERVE VISION FLORIDA, INC. (Children's Vision Health and Safety Services)	\$570,000	90.05	Continue Funding
REACHUP, INC. (GROWTH with Doulas and Dads - Giving Resource Opportunities with Trust and Hope)	\$951,479	93.90	Continue Funding

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
REBUILDING TOGETHER TAMPA BAY, INC. (Safe & Healthy Homes for Families with Children)	\$340,000	72.40	Continue Funding with Modifications or Technical Assistance
REDEFINERS WORLD LANGUAGES, INC. (Global Explorers)	\$14,400	69.00	Continue Funding with Modifications and/or Provider Improvement Plan
REDEFINERS WORLD LANGUAGES, INC. (Multilingual Citizens Program)	\$515,672	83.00	Continue Funding with Modifications or Technical Assistance
ROOTED IN PLAY CORP (Popup Adventure Playground Project)	\$33,863	91.00	Continue Funding
SCHOOL DISTRICT OF HILLSBOROUGH COUNTY (Renaissance myON Reader)	\$100,000	N/A	Continue Funding
SENIORS IN SERVICE OF TAMPA BAY, INC. (Foster Grandparent Program with Readers in Motion)	\$37,666	N/A	Continue Funding Newly Funded July 2024
SKILLS CENTER, INC., THE (Middle School Youth Opportunity - YO)	\$529,399	N/A	Continue Funding Newly Funded March 2024
SPRING OF TAMPA BAY, INC., THE (Family Safety from Domestic Violence)	\$366,046	100.00	Continue Funding
ST. JOSEPH'S HOSPITAL, INC. D/B/A ST. JOSEPH'S WOMEN'S HOSPITAL (Community Maternity Clinic)	\$835,548	55.54	Continue Funding with Provider Improvement Plan
ST. JOSEPH'S HOSPITAL, INC. D/B/A ST. JOSEPH'S CHILDREN'S HOSPITAL (Mobile Health and Safety Education Program)	\$1,083,468	92.20	Continue Funding
ST. JOSEPH'S HOSPITAL, INC. D/B/A ST. JOSEPH'S WOMEN'S HOSPITAL (Supporting Motherhood and More)	\$196,608	91.00	Continue Funding
SUCCESS 4 KIDS AND FAMILIES, INC. (Successful Families)	\$549,174	97.60	Continue Funding
TAMPA HEIGHTS JUNIOR CIVIC ASSOCIATION (Garden and Art Wellness Program)	\$85,769	N/A	Continue Funding Newly Funded January 2024
TAMPA HILLSBOROUGH HOMELESS INITIATIVE, INC. (UNITY Information Network)	\$50,000	N/A	Continue Funding Deliverables Completed Successfully
TAMPA KIWANIS FOUNDATION, INC. (Storywalk)	\$73,232	N/A	Continue Funding Deliverables Completed Successfully

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
TAMPA METROPOLITAN AREA YMCA, INC. (Operation Strong Families)	\$45,645	N/A	Continue Funding Newly Funded July 2024
TAMPA METROPOLITAN AREA YMCA, INC. (Sulphur Springs YMCA Out of School Time Program)	\$327,972	94.15	Continue Funding
TAMPA MUSEUM OF ART, INC. (Children's Board Free Family Days)	\$54,814	N/A	Continue Funding Deliverables Completed Successfully
UNITED FOOD BANK & SERVICES OF PLANT CITY (Food, Education, and Empowerment for Development - F.E.E.D.)	\$63,847	N/A	Continue Funding Newly Funded July 2024
UNIVERSITY AREA COMMUNITY DEVELOPMENT CORPORATION, INC. (Get Moving! Mind, Body Soul)	\$315,145	95.10	Continue Funding
UNIVERSITY AREA COMMUNITY DEVELOPMENT CORPORATION, INC. (Get Moving with Water Safety)	\$29,608	N/A	Continue Funding Deliverables Completed Successfully
UNIVERSITY OF SOUTH FLORIDA BOARD OF TRUSTEES, THE (Developing our Children's Skills Programs - HOT DOCS & DOCS K-5)	\$348,388	97.00	Continue Funding
UNIVERSITY OF SOUTH FLORIDA BOARD OF TRUSTEES, THE (Hillsborough HIPPY Parent Involvement Project)	\$1,503,909	93.20	Continue Funding
UNIVERSITY OF SOUTH FLORIDA BOARD OF TRUSTEES, THE (Program-Wide Positive Behavior Support)	\$805,972	97.90	Continue Funding
UNIVERSITY OF SOUTH FLORIDA BOARD OF TRUSTEES, THE (Trauma-Informed Schools - Tiered Intervention)	\$1,061,970	N/A	Continue Funding Deliverables Completed Successfully
Contracts Ended in 2024		Scores Based on Maximum of 96 Points	81 -96 Continue Funding 66 - 80 Continue Funding with Modifications or Technical Assistance 0 - 65 Continue Funding with Modifications and/or Provider Improvement Plan
CHILDREN'S MUSEUM OF TAMPA, INC., THE, D/B/A GLAZER CHILDREN'S MUSEUM (Pop Up Play at the Plant City Children's Board Family Resource Center)	\$33,903	N/A	Deliverables Completed Successfully Contract Ended 9/30/24

Agency/Program	Funding	Final Score	Final Determination
CHILDREN'S BOARD OF HILLSBOROUGH COUNTY FINAL PART II EVALUATION	2023 - 2024	Score or N/A*	85 -100 Continue Funding 70 - 84 Continue Funding with Modifications or Technical Assistance 0 -69 Continue Funding with Modifications and/or Provider Improvement Plan
LIGHTNING FOUNDATION, INC. (Lightning Fall Camp)	\$16,200	N/A	Deliverables Completed Successfully Contract Ended 1/5/2024 One-time funding
MUSEUM OF SCIENCE AND INDUSTRY, INC. (Children's Board Free Family Day at MOSI)	\$43,538	N/A	Deliverables Completed Successfully Contract Ended 9/1/24 One-time Funding
NONPROFIT LEADERSHIP CENTER OF TAMPA BAY, INC. (Certificate in Leadership)	\$16,500	N/A	Deliverables Completed Successfully Contract Ended 5/31/24 One-time Funding
REDEFINERS WORLD LANGUAGES, INC. (Academic Achievers)	\$55,521	N/A	Deliverables Completed Successfully Contract Ended 7/31/24
REDEFINERS WORLD LANGUAGES, INC. (Americorp Senior Demonstration Program Literacy Tutoring)	\$12,433	N/A	Not recommended for funding Contract Ended 6/30/24
SENIORS IN SERVICE OF TAMPA BAY, INC. (Readers in Motion) Q1 - Q3	\$71,755	86.34	Contract Ended June 30, 2024 Reawarded July 1, 2024 with Name Change
101 Contracts		* N/A = Contracts not scored; compliance monitored by contract/program manager.	

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"The ASO boosts case management efficiency by reducing administrative tasks and expanding access to resources, ultimately benefiting both the clients and the case management team." - ASO Case Manager



ASO Year-End Report



Kelly Hickman, Director of the ASO Children's Board of Hillsborough County Fiscal Year 2023-2024

ASO Overview

The Administrative Services Organization (ASO) is a program created and operated by the Children's Board of Hillsborough County to manage a dedicated pool of flexible funds. Implemented in 2003 to support family directed care, the ASO promotes a wraparound approach in which families identify their strengths, needs, goals, and service providers through a family support plan. As a payment of last resort, flexible funds managed by the ASO can be used to provide supports and services with qualified community providers. ASO flexible funds assist a variety of target populations including but not limited to pregnant women, young children, children at risk of social-emotional delays, victims of domestic violence, and families facing homelessness.

Trained case managers from participating agencies work with families to develop individualized family support plans and select from a wide range of services and supports for children and their families. Families can prioritize the most critical services and select a provider of their choosing. Currently, 85 different service types are available from a fully credentialed provider network that includes a wide variety of agencies, vendors, individuals, local businesses, and faith-based organizations.

The Children's Board ASO offers funds management, accounts payable services, detailed financial reporting including reports to enrolled families, provider credentialing, network management, and quality assurance. All processes are managed through a custom web-application that offers real-time data to participating programs and funders.

Funds Managed and Funding Highlights

The ASO was initially piloted with federal grant dollars, which sunset in 2004. The ASO is primarily funded by the Children's Board with additional flexible dollars invested by Hillsborough County Board of County Commissioners (BOCC). Funds managed by the ASO in Fiscal Year 2023-2024 included the following sources:

Funder	Available Amount	Funds Budgeted	Expenses Paid
Children's Board	\$3,600,000	\$3,453,034	\$3,399,480
Hillsborough County BOCC Domestic			
Violence	\$100,000	\$95,888	\$95 <i>,</i> 888
Hillsborough County BOCC Social Services	\$500,000	\$499,776	\$499,776
	\$4,200,000	\$4,048,698	\$3,995,144

Children's Board ASO funds were allocated to 60 programs in the following ways:

- Allocations were provided to 38 Children's Board funded programs that offered case management to support their service delivery and outcome achievement.
- A Request for Applications (RFA) was released in the amount of \$500,000 for non-Children's Board funded programs. ASO funding was allocated to 20 case management programs.
- Two special projects received ASO funds:
 - \$430,000 was allocated to the School Social Work division of Hillsborough County Public Schools. ASO funding was available for children in pre-kindergarten through middle school and teen parents to meet families' needs when no other program was available to serve them.
 - \$50,000 was allocated to Bay Area Early Steps. Early Steps is Florida's early intervention system that offers services to eligible infants and toddlers (birth to thirty-six months) with significant delays or a condition likely to result in a developmental delay.

The Hillsborough County BOCC continued their investment of \$100,000 to the ASO to fund supports and services for victims of domestic violence.

The Hillsborough County BOCC Department of Social Services also renewed their investment of \$300,000 to assist with housing supports for families. In January 2023, the agreement was modified to include up to an additional \$200,000. Social Services funding was made available to selected case management programs that were also accessing Children's Board funds through the ASO.

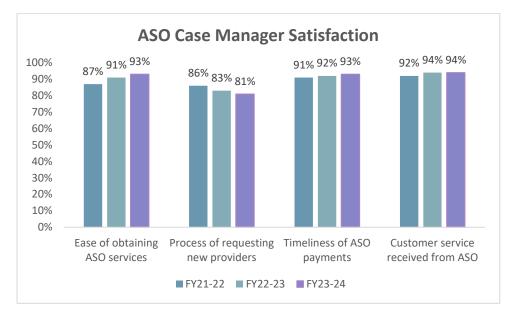
Case Management Partners

ASO funds were made available to more than 340 case managers from 60 case management and family support programs. Note that some programs access more than one funding source. For example, some programs accessing Children's Board funds also received allocations of County Domestic Violence or County Social Services funds.

Funder	System Focus	# of Programs
Children's Board	Child Development, Health/Safety,	60
	Academic Success, Family Support	
Hillsborough County BOCC DV	Victims of Domestic Violence	2
Hillsborough County BOCC	Housing Supports for Vulnerable	
Social Services	Families	16

The number of programs accessing each funding source and their system focus is shown below:

Case managers play a central role in working with families to assess their needs, document their goals, plan their services, and access ASO funds when needed. Quality management surveys were sent to 331 case managers in September 2024 and survey administration yielded a 38% response rate (n=126). Satisfaction ratings have remained constant, with a slight increase in



satisfaction for two of the four indicators, and a slight decrease in satisfaction for one of the four indicators. A three-year comparison of survey highlights is displayed in the chart below:

When asked to report what impact the ASO has on families, case managers said:

- "The ASO program has had a tremendous impact on families by providing crucial financial support when other resources were unavailable. This immediate, flexible support has been a lifeline for many families in crisis."
- *"ASO offers much-needed peace of mind to families who find themselves in difficult circumstances. Offering relief and hope when they need it most."*
- "The short-term support offered through the ASO often allows families to stabilize, which allows them to maintain themselves far more effectively in the long-term."
- "Relieves the stress that comes with not having enough resources to meet family needs."
- "Stable housing is one of the main impacts of the ASO on families. With limited resources in the community, mainly for rental assistance, having the ASO allows us to address housing concerns."
- *"The ASO has made it possible for families to overcome obstacles, achieve goals they have set for themselves, and receive services that are needed to be able to thrive."*
- "ASO has had a tremendous impact in ensuring that babies have a safe sleep environment."
- "When there seems to be no answer, ASO is able to assist."

Case managers were asked what difference the ASO makes in their work as a case manager and responses included:

- "The ASO allows me to tangibly assist my clients in reaching their goals. It's one thing to guide, counsel, and make suggestions. It's another to financially make it happen, and the ASO allows us to do that."
- "It gives me an extra layer of support while working with a family. It allows me to expedite services."

- *"Having the ASO funds makes my job more enjoyable and makes me feel more empowered to support families when they are going through hard times."*
- "Learning from experienced and compassionate leaders at the ASO is fulfilling! ASO makes case managers' jobs meaningful and memorable."
- *"ASO assistance adds depth to the work I do with families. ASO helps stabilize a family's basic needs so they can then focus on the next steps for success for the whole family."*
- "My work feels complete when I can assist families through the ASO program. It simplifies the process and allows me to accomplish things I wouldn't be able to achieve on my own."

ASO case managers were asked if there were any gaps that they would like ASO to consider funding. Responses are below, grouped by whether the services are currently allowable in ASO:

Currently Available in ASO	Not Currently Allowable by ASO
Vehicle Fuel	Mortgage Payments
Uber/Lyft (via Prepaid Cards)	Internet Fees
Childcare Support	Computers
Out of School Time	Attorney's Fees for Eviction Cases
Respite	

85% OF CASE MANAGERS REPORTED THAT THERE WERE <u>NO</u> GAPS IN SERVICES THEY WOULD LIKE ASO TO CONSIDER FUNDING.

When asked how the ASO can improve services, case managers said:

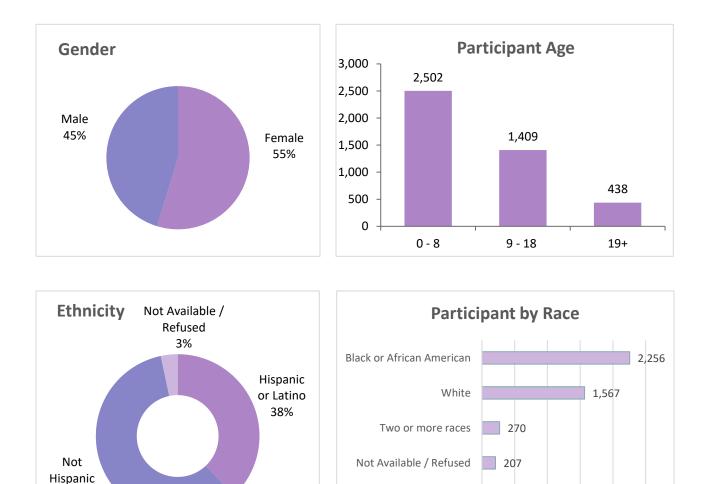
- "An easier process for purchasing prepaid cards, especially at Walmart."
- "It would be beneficial to provide a more flexible schedule for picking up checks."
- "A better way to upload receipts."
- "Send confirmation emails when receipts are received by the ASO."
- "An easier computer system and a way to know what paperwork is still needed."
- "A help section in ASO."
- "Add a place to put the guardian's email on the family enrollment form in ASO."
- *"Add more providers to the database, especially in-home therapy and Spanish speaking providers."*
- "More ASO training for new employees."
- "Sending out more community resources so we are aware of them."

Participants Served

or Latino

59%

In Fiscal Year 2023-2024, 4,349 participants were enrolled in the ASO by qualified case management programs. A total of 16,954 household members were reported for those enrolled participants. Overall participant enrollment increased by 23% compared to last fiscal year. Demographic highlights for enrolled participants, as reported by case managers, are shown below.



59% of participants were reported to be enrolled in Medicaid, 9% were not enrolled, and 32% were unknown. 38% were reported to be eligible for private insurance, however this number likely includes duplicate participants also counted under Medicaid.

500 1,000 1,500 2,000 2,500

Other 49

0

Participants were enrolled from 57 Hillsborough County zip codes, with 54% of the enrollment represented in the top ten zip codes shown in the table.

Note that 33675 is the mailing zip code for The Spring of Tampa Bay, which is used for most of their enrolled participants.

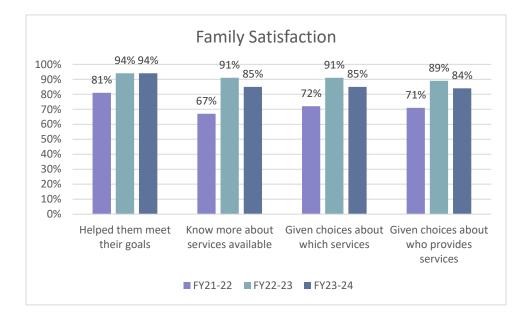
In September 2024, quality management surveys were emailed to a sub-set of enrolled families. Surveys were sent in both English and in Spanish to 2,892 families. Surveys were submitted by 404 families, for a 14% response rate for email administration. Surveys were

Top Zip Codes	Participants
33675	391
33610	354
33612	343
33617	277
33604	204
33613	170
33605	169
33619	156
33511	141
33614	135
Total	2,340

also handed out by The Spring of Tampa Bay to an additional 47 participants, for a total response of 451 families. 23% of the responses were submitted in Spanish.

84% OF FAMILIES REPORTED THEY RECEIVED THE SERVICES THEY NEEDED THE MOST AND 82% REPORTED THEY RECEIVED THOSE SERVICES IN A TIMELY MANNER.

A three-year comparison of family survey response highlights is displayed below. Note that 47 surveys were handed out by case managers at The Spring and submitted to the ASO, which can introduce bias in the process.



Families were asked what they like best about the ASO and services provided. Note that families do not see the ASO as a separate entity and often respond to ASO survey questions based on experiences with their case managers or their service providers. Most families shared feedback related to the kindness and professionalism of their case manager, the supports offered while in crisis, and the timeliness of services.

Families' comments included:

- "The confidence it gave me to advocate better for my children."
- "Promptness and consideration for immediate need."
- "They helped us meet our goal and be self-sufficient."
- "The ability to choose our tutor and the quickness of assistance provided."
- "That they help the whole family if they need other help."
- "I am calmer after receiving help with my rent."
- *"The quality of the people involved in providing the service for my children and the speed with which the assistance was received."*
- "They truly provide specific help according to the needs of each family."
- "They sent a printout of services rendered."
- "It has made something happen for my children that I was not able to do."
- "That they help with other services that families need like clothing, food, etc."
- "It helps when it seems hopeless."

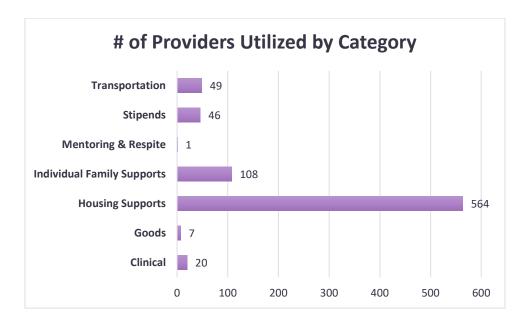
"THE ASO WAS ABLE TO HELP MY FAMILY GET BACK ON TRACK AFTER BEING HOMELESS."

Please see Appendix B for success stories that highlight the impact of ASO funds on children and families.

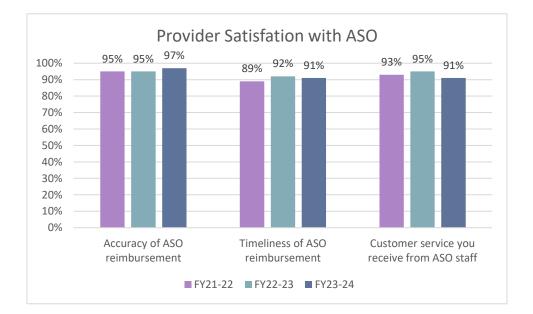
Providers and Vendors

Providers and vendors are selected by families with the assistance of their case managers, as needs are identified and the decision to use ASO funds is determined. The ASO offers an extensive provider network from which families can choose. Case managers request new providers and vendors frequently, based on the needs and preferences of the families. Providers in the community can also request to join the ASO network. The ASO database includes more than 5,200 active providers and vendors, of which over 1,300 are credentialed. In Fiscal Year 2023-2024:

- 373 new providers and vendors were added to the ASO database, compared to 378 and 354 in Fiscal Year 2022-2023 and Fiscal Year 2021-2022 respectively.
- 1,974 individual service authorizations were sent to 98 contracted service providers.
- The ASO issued 8,662 payments to 771 unduplicated providers and vendors.



In September 2024, surveys were administered to a sample of 90 credentialed providers who delivered contractual services during the fiscal year, yielding 35 responses for a 39% response rate. A three-year comparison of survey highlights is displayed in the chart below.



When asked what impact being an ASO provider had on them, responses included:

- "Being an ASO provider has had an immense impact on allowing me to grow my practice and provide services to a community that otherwise would not be able to receive mental health services."
- "The impact for us is keeping children safe. We partner with the ASO so we can help families that need safety products. We're fortunate that we have the resources to do that."
- *"ASO has provided us an additional referral source and allowed us to increase our reach into the community."*
- "Serving our community and my role in the process of changing lives."

"WE ARE VERY HAPPY TO CONTRIBUTE SERVICES TO FAMILIES. IT MEANS A LOT TO US TO SUPPORT THEM IN THEIR TIME OF NEED."

When asked what changes would help improve their experience as an ASO provider, responses included:

- "A computer program which would allow us to access service authorizations and billing."
- "More interactions with case managers."
- *"It would be nice if we were able to upload our invoices to the department versus email to ensure receipt of invoices."*
- "More referrals of families."

Services Purchased

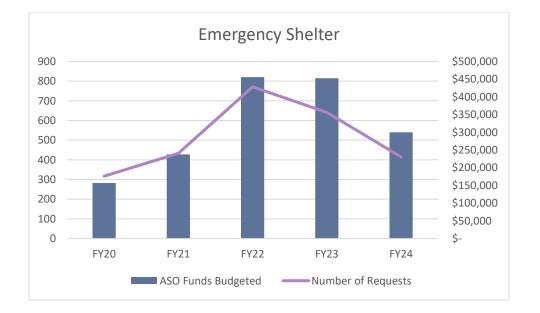
The services and supports purchased with ASO funds must be directly related to a goal on the family's support plan. Once other resources are exhausted and the decision is made to utilize ASO funds, the intent is to provide what families need in an individualized and timely manner, from a provider of their choosing. There are many service options available, yet spending trends inform of the greatest needs and gaps in services.

Of the 85 different services available in the ASO Service Code Matrix, 61 were utilized in Fiscal Year 2023-2024. Case managers submitted a total of 7,150 budget items (requests for services) which is higher than last fiscal year's 5,940. Requests for housing supports increased by 28%, stipends (food, clothing, baby items, etc.) increased by 35%, and transportation services increased by 45% over the previous fiscal year.

The top ten most frequently authorized services are listed in the table below. Funds budgeted for these services represent 84% of funds budgeted overall. The full list of services purchased during the year can be found in Appendix A.

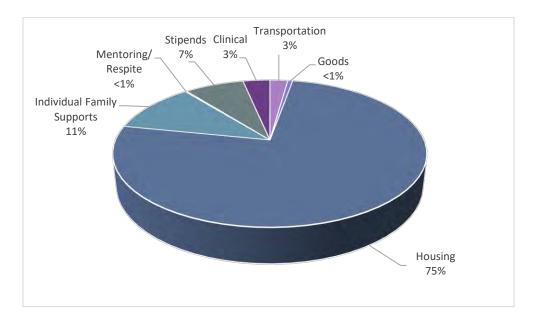
Service	# of ASO Budgets	Funds Budgeted
Tutor	1,199	\$377,863
Electric	1,054	\$438,385
Rental Assistance	965	\$1,384,133
Baby Items	742	\$150,509
Public Transportation	474	\$30,200
Emergency Shelter	415	\$299,886
Furniture	244	\$204,167
Security Deposit	230	\$415,487
Clothing Stipend	192	\$52,935
Food Stipend	191	\$49,924
Total	5,706	\$3,403,489

ASO funds assisted 130 unduplicated families to secure emergency shelter during Fiscal Year 2023-2024. There was a 35% decrease in requests for this service from the previous year. Note that lower utilization may not necessarily represent reduced need, rather case management programs' decisions to use this service. There were 20 ASO programs that utilized this service for one or more families, and 46% of the families were identified by School Social Work's *Students in Transition Team* and Dawning Family Services' *A Path to Prevention* program. The median length of stay for emergency shelter services was two weeks, compared to three weeks in the previous fiscal year.



The chart below represents emergency shelter requests submitted over the last five years.

The chart below represents ASO expenditures by category. Although overall expenditures increased in six of the seven service categories, distribution by category remained relatively the same as the prior fiscal year.



Quality Improvement Highlights

The ASO monitoring process was completed with 54 programs that utilized funds during the year. The quality of documentation related to ASO services and accountability of funds remains high. Programs are ensuring that ASO services are well documented in the plan, and 44 programs received 100% scores in this area compared to 40 programs in Fiscal Year 2022-2023. The quality of family support plan goals and action steps can always be improved, and this is an area requiring ongoing training and coaching by supervisors. The monitoring protocol has been updated to promote review of areas needing improvement based on the program's prior year.

A summary of monitoring results is shown below:

FY23-24 ASO Monitoring Summary					
Total Programs Utilizing Funds*	60				
Total Visits Completed	54				
Number of Programs – Score of 80% or Above	51				
Number of Programs – Score of 100%	44				
Number of Programs – FSP Recommendations	26				
Number of Programs – Consents Missing	23				
Number of Programs – Inspections Not Filed	5				
Number of Programs – Returned Funds	12				
Total Funds Returned	\$561.82				
Range of Funds Returned	\$1.01 - \$196				
*3 programs had no spending at year-end and 3 new programs had minimal spending					

Another quality assurance process involves a random sample of provider invoices being reviewed prior to payment to ensure providers are following ASO service documentation requirements by sending progress notes or monthly summaries to case managers to substantiate payment. Of the sample reviewed in Fiscal Year 2023-2024, progress notes were verified with the case managers for 153 of 156 invoices, or 98%, at the time of invoice payment. This is four points higher than the prior year's percentage.

ASO Developments for Fiscal Year 2024-2025

- The Children's Board released a *Request for Applications* (RFA) for \$500,000 in ASO flexible funds for non-Children's Board funded case management programs.
- The Children's Board continued the partnerships with the School Social Work division of Hillsborough County Public Schools and USF Bay Area Early Steps.
- Hillsborough County BOCC renewed their investment of \$100,000 to the ASO to fund supports and services for victims of domestic violence. Additionally, Hillsborough County BOCC Social Services department renewed their investment of \$300,000 in funding for housing supports, however, the additional \$200,000 isn't available for FY24-25.
- Electric costs continue to rise, and electric payments are now the second most requested ASO service. Therefore, the ASO and Tampa Electric Company (TECO) Social Service teams have strengthened our partnership by working together on creative solutions for families seeking assistance with electric bills.
- Development of a document portal is underway to streamline submissions by case managers and providers.
- The ASO team continues to offer bi-monthly Lunch & Learn trainings to increase knowledge of ASO services and processes and provide ongoing support for case management programs. Case managers and supervisors can access the ASO training web page to review past content and share with new employees.
- The Children's Board continues to work with Hillsborough County, the City of Tampa, Tampa Hillsborough Homeless Initiative (THHI), and provider agencies to better address the needs of homeless families.

Service	# of ASO Budgets	Funds Budgeted
Activity	2	\$245
Adaptive Equipment	4	\$401
Adult Education Course	29	\$19,494
Agency Respite	6	\$10,615
Agency Respite for Young Children	1	\$1,500
Appliance	11	\$7,397
Assessment	1	\$49
Assistive Technology	1	\$645
Baby Items	742	\$150,509
Background Screening	1	\$134
Camp	9	\$9,572
Childcare Support	93	\$26,946
Clothing Stipend	192	\$52,935
Developmental Equipment/Supplies	61	\$13,330
Educational Equipment/Supplies	60	\$9,335
Electric	1,056	\$439,128
Emergency Shelter	415	\$299,886
Evaluation	3	\$1,975
Family Therapy	10	\$4,930
Financial Coach	5	\$1,364
Food Stipend	191	\$49,924
Furniture	246	\$204,880
Gas	14	\$2,700
Home Maintenance	1	\$425
Household Supplies	38	\$7,551
Housekeeping Services	1	\$750
Housing Specialist	91	\$18,400
Housing: OTHER	28	\$3,758
Identification Documents	48	\$1,897
Individual Family Supports: OTHER	26	\$21,060
Individual Therapy	166	\$77,388
Intensive Parent Instruction	40	\$26,475
Interpreter and Translation Services	3	\$3,090
Legal Fees	2	\$800
Legal Services	3	\$1,200
Medical Insurance Co-Pay	2	\$280
Medical Supplies	1	\$281
Membership	1	\$250
Moving / Storage	34	\$7,723
Out of School Time	13	\$3,511

Appendix A Services Utilized

Parent Aide/Life Coach	2	\$1,350
Phone	12	\$2,149
Post-Partum Doula	2	\$3,960
Public Transportation	475	\$30,265
Recreation	33	\$6,722
Rental Assistance	965	\$1,384,133
Rental Assistance - First Month	162	\$169,314
Scheduled Medical Service	2	\$600
Security Deposit	230	\$415,487
Special Therapies	20	\$12,400
Transportation Fees	11	\$709
Transportation: OTHER	6	\$1,045
Travel Expenses	14	\$7,431
Tutor	1,199	\$377,863
Vehicle Fuel	92	\$4,433
Vehicle Insurance	25	\$7,271
Vehicle Payment Assistance	15	\$10,762
Vehicle Repair	80	\$69,847
Water	154	\$60,224
Totals	7,150	\$4,048,698

Appendix **B**

Success Stories

Submitted by Safe Baby Plus, Healthy Start Coalition of Hillsborough County

"My case manager is an amazing person with so much knowledge and experience in how to educate us moms on the best way possible to safely put my baby to sleep. She was also extremely kind in getting us a Pack and Play where my baby can sleep during the day while I get things done. My favorite thing about it is I can take it just about anywhere! And it's very convenient because I know that my baby has a safe place to play and sleep."

Submitted by ECHO Supports, ECHO of Brandon

A single mom who is also pregnant missed work during a hospital stay and was unable to pay her rent. This is the reality for many people in our community who are barely scraping by each month. She immediately started working with our job coaches to find better employment and reached out to every community resource for help with rent but couldn't find any available. This is where ASO was able to help! ECHO, through the provisions of the Children's Board, was able to help cover her rent, ensuring that she and her six-year-old daughter were able to stay in their home. She is now interviewing for several new jobs, and we are confident in her ability to maintain safe and stable housing for her daughter as she prepares to welcome another little one into the world.

Submitted by Reach Program Services, Pace Center for Girls

ASO funds provided critical support to a single mother and her four children, helping them keep the electricity on in their home during a challenging time. The mother, who works full-time as a store manager, had been struggling to make ends meet while dealing with health issues. In addition to covering the electric bill, ASO funds were used to provide a bus pass, ensuring the mother could continue commuting to work. This assistance significantly eased the family's financial burden and brought them a renewed sense of stability and hope for the future.

Submitted by Reaching and Inspiring Students Everywhere (RAISE), Children's Home Network

After her son received a token board, communication cards, and sensory toys, the mom reports that frustration and yelling in the home has drastically changed for the better. Additionally, the headphones in the classroom have been working well to keep him focused. The mother is very happy with the sensory items provided by the ASO.

Submitted by Padres de Crianza, Gulf Coast Jewish Family & Community Services

The oldest of seven siblings sought the support of the program after their parents began working longer days and often out of the city. She found herself in charge of her six younger sisters while also having a baby on the way. The family needed assistance with healthcare, furniture, baby items, and clothing and the family was able to obtain furniture and baby items through the Children's Board ASO, granting them safe and independent sleep.

Submitted by Healthy Families, Children's Home Network

Mom has been a part of the program for a year and a half now. She signed up right before her baby was born, and now her baby will be two this year! She has managed to work, go back to school, and have her own candied fruit business. Recently with the help of the ASO program, she was able to get her own place for her and her two children. She loves to be independent and with her own place it gives her more freedom and space to do so! She looks forward to continuing the program to learn more about child development and reaching more goals.

Submitted by Bay Area Early Steps, University of South Florida

ASO funds were used to help the child with developmental equipment and supplies. He's no longer jumping on the bed and the couch but instead is looking for the trampoline to jump. He is drinking from a straw cup and is also starting to work on using silverware. He is attempting to engage for longer periods with the equipment that was received from the ASO.

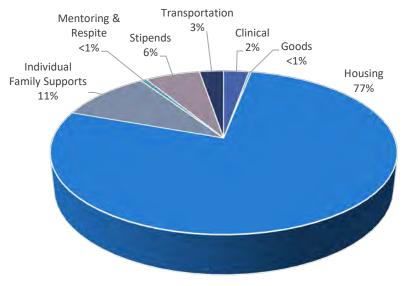
Submitted by A Path to Prevention, Dawning Family Services

A mom of three, including a newborn, faced imminent homelessness after receiving a 72-hour eviction notice due to financial challenges stemming from unpaid maternity leave. Through the ASO, she was provided with emergency shelter and support in obtaining her newborn's birth certificate. Additionally, financial support through the ASO was secured to cover her first month's rent, security deposit, and assistance with utility payments through TECO, ensuring her family's stability during this critical time.

Children's Board ASO - Fiscal Year 2025 Update as of 2-17-2025

	Funds Available	Funding Reserves	Allocated to Programs	Budgeted	Program Reserves	Expenses Paid	Percent Budgeted
Children's Board	\$4,100,000	\$1,321,500	\$2,778,500	\$1,591,389	\$1,187,111	\$1,366,594	39%
BOCC DV	\$100,000	\$0	\$100,000	\$36,978	\$63,022	\$30,308	37%
BOCC Social Services	\$300,000	\$5,000	\$295,000	\$221,903	\$73,097	\$220,028	74%
	\$4,500,000	\$1,326,500	\$3,173,500	\$1,850,270	\$1,323,230	\$1,616,929	

Top Ten Services - All Funding Sources							
Service	# of Budgets	Funds Budgeted					
Tutor	507	\$165,950					
Electric	440	\$176,036					
Rental Assistance	432	\$683,644					
Baby Items	235	\$50,643					
Public Transportation	224	\$14,073					
Emergency Shelter	206	\$175,730					
Security Deposit	103	\$202,917					
Food Stipend	103	\$28,277					
Furniture	87	\$51,538					
Clothing Stipend	83	\$24,413					
Ton Ten Services - C	hildren's Board Fur	nds Only					
Top Ten Services - C Service							
Service	# of Budgets	Funds Budgeted					
		Funds Budgeted \$165,950					
Service Tutor	# of Budgets 507	Funds Budgeted \$165,950 \$174,817					
Service Tutor Electric	# of Budgets 507 436	Funds Budgeted \$165,950					
Service Tutor Electric Rental Assistance	# of Budgets 507 436 355	Funds Budgeted \$165,950 \$174,817 \$570,876					
Service Tutor Electric Rental Assistance Baby Items	# of Budgets 507 436 355 232	Funds Budgeted \$165,950 \$174,817 \$570,876 \$50,320					
Service Tutor Electric Rental Assistance Baby Items Emergency Shelter	# of Budgets 507 436 355 232 206	Funds Budgeted \$165,950 \$174,817 \$570,876 \$50,320 \$175,730					
Service Tutor Electric Rental Assistance Baby Items Emergency Shelter Public Transportation	# of Budgets 507 436 355 232 206 145	Funds Budgeted \$165,950 \$174,817 \$570,876 \$50,320 \$175,730 \$9,263					
Service Tutor Electric Rental Assistance Baby Items Emergency Shelter Public Transportation Food Stipend	# of Budgets 507 436 355 232 206 145 103	Funds Budgeted \$165,950 \$174,817 \$570,876 \$50,320 \$175,730 \$9,263 \$28,277					



Funds Budgeted by Category - All Funds

	FY25 YTD	FY24 Total
Programs	61	60
Case Managers	368	335
Providers Utilized	478	771
Providers Added	139	373
Families	1,889	4,029
Budgets	2,997	7,150
Payments	2,880	8,662

2-17-25 is day number 140 (of 365) of FY25 (38%).

Contract Signature Log ASO ONLY FY 2025

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
Angela Santacruz	ASO Provider	Tutoring	1/16/25 - ongoing	Varies	No	Rebecca Bacon	1/16/2025
Bay Area Legal Services	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Corporation to Develop Communities of Tampa, Inc (CDC)	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Crisis Center of Tampa Bay	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Easterseals Florida, Inc.	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Florida Baptist Children's Homes, Inc. dba One More Child	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Joshua Way of Hope	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Learn Tampa Bay dba Achieve Plant City	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
The Skills Center	Agreement	Business Associate Agreement	TBD-ongoing	Varies	No	Rebecca Bacon	1/27/2025
Grace P Bartlett	ASO Provider	Tutoring	2/3/25 - ongoing	Varies	No	Rebecca Bacon	2/3/2025
Housing Authority of the City of Tampa	MOU	MOU for allocation of ASO funds	2/4/25- 9/30/25	\$5,000.00	No	Rebecca Bacon	2/6/2025
Dion Anderson-Jones	ASO Provider	Tutoring	2/14/25 - ongoing	Varies	No	Rebecca Bacon	2/14/2025
Joleen R. Fernald	ASO Provider	Speech Therapy	2/14/25 - ongoing	Varies	No	Rebecca Bacon	2/17/2025

Contract Signature Log ASO ONLY FY 2025

Entity/Agency	Contract	Brief Description	Contract	Contract	Board	Signed By	Date Signed
	Туре		Period	Amount	Approved		
Joleen R. Fernald	ASO Provider	Business Associate	2/14/25 -	Varies	No	Rebecca Bacon	2/17/2025
		Agreement	ongoing				
Tahani Abukhdair	ASO Provider	Tutoring	2/19/25 -	Varies	No	Rebecca Bacon	2/19/2025
			ongoing				

Contract Signature Log Programs ONLY FY 2025

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
CHILDREN'S NETWORK OF	Leading	EF - Hurricane Relief Child	11/26/2024 -	\$11,000.00	Executive	REBECCA BACON	1/16/2025
HILLSBOROUGH		Safety Event	12/13/2024		Director		
UNIVERSITY OF SOUTH FLORIDA	Investment	Hillsborough HIPPY Parent	10/01/2024 -	N/A	N/A	REBECCA BACON	1/21/2025
BOARD OF TRUSTEES, A PUBLIC BODY		Involvement Project -	09/30/2025				
CORPORATE		AMENDMENT- Audit Special					
		Condition					
REDEFINERS WORLD LANGUAGES, INC.	Leading	Academic Achievers	10/01/2024 -	\$73,480.00	Executive	REBECCA BACON	1/22/2025
			07/31/2025		Director		
NEW LIFE WAREHOUSE, INC.	Leading	EF- Hurricane Help: Beds for	12/10/2024 -	\$9,702.00	Executive	REBECCA BACON	1/23/2025
		Families	01/30/2025		Director		
HOUSING AUTHORITY OF THE CITY OF	Leading	Building Family Financial Skills	10/01/2024 -	N/A	N/A	REBECCA BACON	1/23/2025
ТАМРА		AMENDMENT- Audit Special	09/30/2025				
		Condition					
HOUSING AUTHORITY OF THE CITY OF	Investment	Building Hope AMENDMENT-	10/01/2024 -	N/A	N/A	REBECCA BACON	1/23/2025
ТАМРА		Audit Special Condition	09/30/2025				
HOUSING AUTHORITY OF THE CITY OF	Uniting	Village Link Up AMENDMENT-	10/01/2024 -	N/A	N/A	REBECCA BACON	1/23/2025
ТАМРА		Audit Special Condition	09/30/2025				
HOUSING AUTHORITY OF THE CITY OF	Uniting	Youth Success AMENDMENT-	10/01/2024 -	N/A	N/A	REBECCA BACON	1/23/2025
ТАМРА		Audit Special Condition	09/30/2025				
THE SPRING OF TAMPA BAY, INC.	Uniting	Family Safety From Domestic	10/01/2024 -	\$462,025.00	N/A	JOHN FURR	1/29/2025
	_	Violence AMENDMENT - Cost	09/30/2025				
		Reimbursement					
I-SUPPLIES FOUNDATION, INC.	Leading	EF- Keeping Families Warm	01/13/2025	\$11,000.00	Executive	JOHN FURR	1/29/2025
	U	1 0	03/31/2025	. ,	Director		
INSTRUMENTS 4 LIFE, INC.	Leading	Music Outreach Program -	1/31/25 -	\$111,173.00	Executive	JOHN FURR	1/30/2025
	, C	AMENDMENT - Cost	9/30/25		Director		
		Reimbursement	•				
UNIVERSITY OF SOUTH FLORIDA	Uniting	Developing our Children's Skills	10/01/2024 -	N/A	N/A	REBECCA BACON	2/6/2025
BOARD OF TRUSTEES, A PUBLIC BODY	_	Programs (HOT DOCS & DOCS	09/30/2025				
CORPORATE		K-5) - AMENDMENT Audit					
		Special Condition					

Contract Signature Log Programs ONLY FY 2025

Entity/Agency	Contract Type	Brief Description	Contract Period	Contract Amount	Board Approved	Signed By	Date Signed
UNIVERSITY OF SOUTH FLORIDA	Investment	Program-Wide Positive	10/01/2024 -	N/A	N/A	REBECCA BACON	2/6/2025
BOARD OF TRUSTEES, A PUBLIC BODY		Behavior Support -	09/30/2025				
CORPORATE		AMENDMENT Audit Special					
		Condition					
BETTER TOGETHER STRENGTHENING	Emergency	EF –Better Together Hurricane	11/25/2024 -	\$27,500.00	Executive	REBECCA BACON	2/6/2025
FAMILIES, INC.	Award	Relief	02/28/2025		Director		
JOSHUA WAY OF HOPE. INC.	Leading	Life Skills 360 Training Institute	10/01/2024 -	\$165,991.00	YES	REBECCA BACON	2/7/2025
JOSHUA WAT OF HOPE, INC.	Leaung	- AMENDMENT - Cost	09/30/2025	\$105,991.00	TES	REBECCA BACON	2/1/2025
		Reimbursement	09/30/2023				
JOSHUA WAY OF HOPE, INC.	Investment	Achievers - AMENDMENT -	10/01/2024 -	\$1,374,553.00	YES	REBECCA BACON	2/7/2025
		Cost Reimbursement	09/30/2025				
JOSHUA WAY OF HOPE, INC.	Leading	Building a Stronger Me -	10/1/24 -	\$119,610.00	YES	REBECCA BACON	2/7/2025
		AMENDMENT - Cost	9/30/25				
		Reimbursement					
	Leading	EF - BASE Hurricane Assistance	01/05/2025 -	\$79,200.00	Executive	REBECCA BACON	2/10/2025
TAMPA METROPOLITAN AREA YOUNG			05/30/2025		Director		
MEN'S CHRISTIAN ASSOCIATION, INC.							
ROOTED IN PLAY CORP	Leading	Popup Adventure Playground	10/01/2024 -	\$58,338.00	Yes	REBECCA BACON	2/11/2025
		Project AMENDMENT - Cost	09/30/2025				
		Reimbursement					



Fiscal Year 2024 - 2025

Monthly Financial Report

January 2025

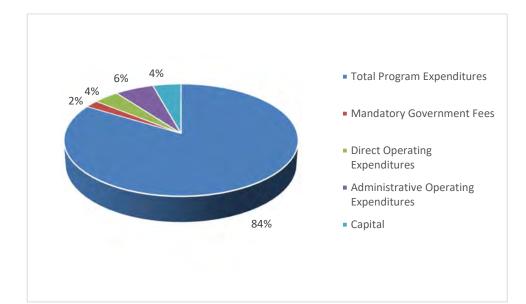
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Fiscal Year 2024-2025 Budget

	FY 2024-2025
	Original
	Budget
Revenues	
Ad-Valorem Taxes	73,920,760
Investment Income	5,579,649
Administrative Services Organization Funding	600,000
Other Community Partner Funding	410,000
Miscellaneous Income	11,000
Total Revenues	80,521,409
Expenditures Program Expenditures:	
Program Funding (Continuation Grants)	70,457,801
New Program Funding (unallocated)	6,380,000
Total Program Expenditures: Operating	76,837,801
Employee Salaries and Benefits	6,687,829
Contracted Professional Services	548,745
CBHC FRC Occupancy Expenditures	534,486
Facility Expenditures	437,069
Other Operating	687,663
Total Operating	8,895,792
Capital Expenditures	4,000,000
Mandatory Government Fees	1,912,015
Total Expenditures	91,645,608
Net Spend Down of Fund Balance	(11,124,199)



Financial Statement Category Definitions

Revenue

- Ad-Valorem Taxes includes current and delinquent ad-valorem tax revenue and excess fees returned to the Children's Board originally paid to the County based on the tax revenue.
- Investment Income includes revenue from various interest-bearing accounts.
- Administrative Services Organization (ASO) funding represents contributions from other funders specifically designated for use by providers in the community, managed by the Children's Board ASO staff. These dollars are also included in the program expenditure line. An example is the Hillsborough County Board of County Commissioners (BOCC).
- **Other Community Partner funding** represents funds contributed from community partners that are added to our provider contract amounts and included in the program funding line, for example, the School District of Hillsborough County and Hillsborough County BOCC.
- **Miscellaneous Income** consists of match revenue from the insurance company, cash back from the credit card, and any other miscellaneous revenue received during the year.

• Expenditures

- **Program Funding (Continuation Grants)** represents provider contracts funded by Children's Board, property tax revenue and funds contributed from our community partners. This amount also includes the dollars managed through the ASO to provide support to participants of case management programs.
- **New Program Funding (unallocated)** includes dollars budgeted for new program contracts and one-time funding that will be released and awarded by a competitive or application process.
- **Employee Salaries and Benefits** include wages paid to all non-contractor employees. Benefits represent costs provided for salaried and hourly wage employees including Federal Insurance Contributions Act (FICA), life and health insurance, short-term and long-term disability insurance, unemployment, and retirement benefits.
- **Contracted Professional Services** represents amounts budgeted for contracted information technology services, legal, media buys, auditing, and other professional services.
- **Facility Expenditures** represents necessary costs to operate the Children's Board offices, conference center, and seven (7) CBHC Family Resource Centers (CB FRC) occupancy expenditures, including utilities, information technology, maintenance, and repairs.
- **Other Operating** contains staff training, conference and meeting travel, postage, insurance, promotional activities, printing, supplies, advertising for Truth In Millage (TRIM), budget ads and other public notices, memberships, and subscriptions. Also included are support activities with provider agencies and community organizations for training and events.
- **Capital Expenditures** include the budget for building expenditures.
- **Mandatory Government Fees** include Tax Collector's fee, Property Appraiser's fee as well as the City Storm Water fee.

Statement of Revenues and Expenditures

January-2025 FY 2024-FY 2024-FY 2024-FY 2024-2025 2025 2025 2025 YTD Actual Variance % YTD Budget Variance \$ **Revenues** Ad-Valorem Taxes 65,050,269 64,422,461 (627, 808)Investment Income 1,841,284 190,841 2,032,125 Administrative Services Organization Funding 200,000 164,242 (35,758) -18% Other Community Partner Funding 0 0 0 Miscellaneous Income 3,630 3,147 (483) -13% **Total Revenues** 66,621,975 67,095,183 (473,208) Expenditures Program Expenditures: Program Funding (Including Unallocated) 20% 15,367,560 12,250,957 3,116,603 Total Program Expenditures: 15,367,560 12,250,957 3,116,603 20% **Operating Expenditures Employee Salaries and Benefits** 2,206,984 2,122,277 84,707 Contracted Professional Services 68,075 36% 186,573 118,498 **CBHC FRC Occupancy Expenditures** 176,380 158,729 17,651 10% Facility Expenditures 144,233 108,369 35,864 25% Other Operating 330,078 281,994 48,084 **Total Operating** 3,044,248 2,789,867 254,381 **Capital Expenditures** 1,080,000 0 1,080,000 100% Mandatory Government Fees 1,491,372 1,489,006 2,366 **Total Expenditures** 20,983,180 16,529,830 4,453,350 **Net Cash Flow** 46,112,003 3,980,142 50,092,145

-1%

10%

0%

-1%

4%

15%

8%

0%

Revenue Variance Analysis

January-2025

	FY 2024-	FY 2024-	FY 2024-	FY 2024-
	2025	2025	2025	2025
	YTD Budget	YTD Actual	Variance \$	Variance %
Revenues				
Ad-Valorem Taxes	65,050,269	64,422,461	(627,808)	-1%
Investment Income	1,841,284	2,032,125	190,841	10%
Administrative Services Organization Funding	200,000	164,242	(35,758)	-18%
Other Community Partner Funding	0	0	0	0%
Miscellaneous Income	3,630	3,147	(483)	-13%
Total Revenues	67,095,183	66,621,975	(473,208)	-1%

• Ad-Valorem Taxes

• The ad-valorem tax revenue received year-to-date is in line with what was budgeted.

• Investment Income

 Interest received year-to-date is over budget due to a budgeted 4% yield in the Florida Prime investment account, with the actual yield approximating 4.5%.

Administrative Services Organization

 ASO funding revenue is under budget due to the timing of recording revenue related to BOCC-Social Services Homeless Prevention funds, which occurs quarterly. This revenue will be recorded in March.

• Other Community Partner Funding

• Funding in this line will be received later in the year.

• Miscellaneous Income

 This line is under budget due to the timing of receiving matching funds from the insurance company, as well as the 1.5% cash back received from the CBHC credit card.

Expenditure Variance Analysis

Statement of Expenditures

January-2025	FY 2024- 2025 YTD Budget	FY 2024- 2025 YTD Actual	FY 2024- 2025 Variance \$	FY 2024- 2025 Variance %
Expenditures				
Program Expenditures:				
Program Funding (Including Unallocated)	15,367,560	12,250,957	3,116,603	20%
Total Program Expenditures:	15,367,560	12,250,957	3,116,603	20%
Operating				
Employee Salaries and Benefits	2,206,984	2,122,277	84,707	4%
Contracted Professional Services	186,573	118,498	68,075	36%
CBHC FRC Occupancy Expenditures	176,380	158,729	17,651	10%
Facility Expenditures	144,233	108,369	35,864	25%
Other Operating	330,078	281,994	48,084	15%
Total Operating	3,044,248	2,789,867	254,381	8%
Capital Expenditures	1,080,000	0	1,080,000	100%
Mandatory Government Fees	1,491,372	1,489,006	2,366	0%
Total Expenditures	20,983,180	16,529,830	4,453,350	

• Program Expenditures

 Continuation grants are under budget due to certain providers not being current on invoicing the Children's Board, in addition to a significant portion of new program funding having yet to be allocated.

• Employee Salaries and Benefits

• This line is slightly under budget due to some positions being vacant at various points during the fiscal year thus far.

• Contracted Professional Services

 This line item is under budget due to the architectural services that will be obtained regarding the planned build out of the property purchased for an additional CBHC Family Resource Center in Brandon; the build out is expected to begin in the coming months.

CBHC FRC Occupancy Expenditures

- This line item is under budget due to the timing of spending, primarily in building repairs/maintenance.
- Facility Expenditures
 - This line item is under budget due to the timing of spending. Building repairs/maintenance, electric service, and water/sewer utility service are under budget but are expected to return to budgeted levels in the coming months.
- Other Operating
 - This line item is under budget due to the timing of spending in areas such as professional development and promotional activities.
- Capital Expenditures
 - This line item is under budget due to the aforementioned planned build out of the property purchased, as well as the planned purchase of property for a CBHC Family Resource Center.
- Mandatory Government Fees
 - Spending is in line with what was budgeted.

	Children's Board Of Hillsbord Investments Statem January-2025	0 ,		
Investment Instrument	Financial Institution	Balance	Maturity	Yield
Checking	Wells Fargo Government Advantage	2,670,362	1 day	1.08%
LGIP	Florida State Board of Administration	155,454,678	N/A	4.57%

158,125,040

CHILDREN'S BOARD OF HILLSBOROUGH COUNTY PROJECTIONS FY 2023 - 2024 to FY 2028 - 2029

Millage Rate .4589

	FY 2023 - 2024 Budget	FY 2023 - 2024 Estimated Actual	FY 2024 - 2025 Budget	FY 2025 - 2026 Budget	FY 2026 - 2027 Budget	FY 2027 - 2028 Budget	FY 2028 - 2029 Budget
MILLAGE RATE	0.4589	0.4589	0.4589	0.4589	0.4589	0.4589	0.4589
Projected Tax Revenue (millage rate @ .4589 w/ 6.9% inc. in tax base in							
FY 2025, 7.9% inc. in FY 2026, 6.8% inc. in FY 2027, 6.5% inc. in FY							
2028, 5.8% inc. in FY 2029)	69,295,183	69,945,000	73,920,760	79,721,395	85,108,790	90,608,686	95,835,281
Investment Income	2,220,000	6,505,000	5,579,649	5,059,346	4,557,354	3,891,046	3,176,020
Administrative Services Organization and Other Community Partner	1,010,000	833,500	1,010,000	1,010,000	1,010,000	1,010,000	1,010,000
Miscellaneous Income	11,000	11,600	11,000	11,000	11,000	11,000	11,000
Total Revenue Available	72,536,183	77,295,100	80,521,409	85,801,741	90,687,144	95,520,732	100,032,301
Operating Expenditures	8,061,655	8,137,962	8,895,792	9,098,146	9,494,321	9,923,442	10,328,159
Mandatory Government Fees	1,988,523	1,790,888	1,912,015	2,276,952	2,430,493	2,587,240	2,736,198
Building and Capital Reserve Expenditures	4,000,000	1,862,303	4,000,000	4,000,000	4,000,000	4,000,000	-
Program Funding (Continuation Grants)	51,321,375	48,392,840	70,457,801	77,691,517	85,274,150	93,784,088	102,946,424
New Program Funding (Unallocated)	9,560,000	4,408,187	6,380,000	5,275,000	5,875,000	6,175,000	1,575,000
Total Expenditures	74,931,553	64,592,180	91,645,608	98,341,615	107,073,964	116,469,770	117,585,781
Net Income (Spend Down)	(2,395,370)	12,702,920	(11,124,199)	(12,539,874)	(16,386,820)	(20,949,038)	(17,553,480)
Fund Balance							
Total Fund Balance Beginning of Year	80,329,108	87,728,634	100,431,554	89,307,355	76,767,481	60,380,661	39,431,623
Net Income (Spend Down of Fund Balance)	(2,395,370)	12,702,920	(11,124,199)	(12,539,874)	(16,386,820)	(20,949,038)	(17,553,480)
Total Fund Balance End of Year after Spend Down	77,933,738	100,431,554	89,307,355	76,767,481	60,380,661	39,431,623	21,878,143
Less Non-Spendable Fund Balance Reserve	(19,732)	(19,732)	(19,732)	(19,732)	(19,732)	(19,732)	(19,732)
Less Committed Fund Balance Reserve (Operating Reserve)	(3,754,071)	(3,754,071)	(4,591,445)	(4,926,915)	(5,364,406)	(5,835,135)	(5,891,048)
Less Committed Fund Balance Reserve (Building & Capital Reserve)	(1,281,627)	(1,281,627)	(1,575,327)	(1,575,327)	(1,575,327)	(1,575,327)	(1,575,327)
Less Assigned Fund Balance Reserve	(56,645,154)	(76,852,096)	(67,429,212)	(54,889,338)	(38,502,518)	(17,553,480)	
Unassigned Fund Balance	16,233,154	18,524,028	15,691,639	15,356,169	14,918,678	14,447,949	14,392,036

Definitions:

Non-Spendable Fund Balance Reserve includes pre-paid expenditures.

Committed Fund Balance Reserve includes the building/capital reserve and operational reserve of 5.01% of the budgeted expenditures for the year.

Assigned Fund Balance Reserve consists of the future commitments included in the future projections that spend down from the fund balance.

Unassigned Fund Balance represents the difference between the total fund balance and all reserves above.

Good News

from our funded partners

Regular Board Meeting February I 2025



www.ChildrensBoard.org

Girl Scouts of West Central Florida

Girl Scout Troop Program



January was a busy month for Girl Scouts of West Central Florida troops supported by the Children's Board of Hillsborough County. Several girls completed their Outdoor Badge, learning how to care for the environment and appreciate nature by making art with found natural items. They also participated in a nature scavenger hunt, searching for outdoor elements such as flowers and spider webs. Additionally, they explored their creativity by drawing landscapes inspired by nature.

Their favorite activity was planting wildflowers. Using cups as pots, they named their plants and made plans to care for them as they watched them grow.

We also held our Investiture Ceremony, where the girls recited the Girl Scout Promise and Law to symbolize their commitment to Girl Scouting. During the ceremony, they received their uniforms, fostering a sense of belonging and pride as they prepared to display earned badges and accomplishments. Many parents participated, pinning their daughters' membership pins onto their uniforms.

The girls also began working on their Entrepreneurship Badge as they kicked off Girl Scout Cookie Season, learning about entrepreneurship and financial literacy. First, they studied facts about the cookies to help them describe their products to customers. They reinforced this knowledge by creating a 'fortune teller' activity to help recognize the different cookie varieties.

Next, they explored financial literacy by creating shopping lists with a budget of \$30, learning the value of money and smart spending. As they continue working toward completing the badge, they will develop additional financial skills, such as budgeting, customer communication, goal setting, and achievement.





Champion for Children

Family Focus

Testimonial

We are excited to share quotes from new fathers participating in the New Parents' Network group, supported by the Family Focus grant. These fathers have found the group to be a valuable resource in their parenting journey:

"I love learning about the different stages of my child's growth and how to handle situations I can relate to."

"I love this class! It has taught me so much about developmental stages and how to navigate them."

"I've loved every bit of this class—couldn't ask for better."

"This class exceeded my expectations! The teachers are great, and I wish there were a group every day."

These heartfelt words highlight the impact of the program in supporting and empowering new parents.



Preserve Vision Florida

Children's Vision Health and Safety Services



Preserve Vision Florida (PVF) has reached an exciting milestone, screening 174 students in a single session—the highest number completed in one day!

This record-breaking achievement took place at Universal Academy of Florida (UAF), a valued PVF partner for the past four years. Thanks to partnerships like this, PVF continues to expand access to essential vision care, helping more students succeed in school.

Early detection of vision issues is critical, as undiagnosed problems can impact a child's ability to read and learn. By providing timely screenings, PVF ensures students stay on track for academic success.

To learn more about bringing vision screenings to your school or center, contact Jennifer Whittington, VP of Programs & COO, at jwhittington@pvfla.org.

North Tampa

Melisa and her son are active members of our center, regularly participating in Center led programs and monthly activities. Over the years, Melisa has watched her son grow more confident, and she couldn't be happier.

She shared that the staff has been incredibly kind and supportive, helping her son make friends and socialize more than ever before. For her family, the center has become a safe and welcoming place to receive support and services.

"I am so happy to see my son grow and thrive here," Melisa said.



www.ChildrensBoard.org

Plant City



Kevin came to the Plant City Family Resource Center searching for an opportunity to better himself. In the process, he has inspired not only our staff but also others in the community. He is a true example of how someone can change their life.

"I didn't know which way to go—east, north, south, or west. But something in my higher power told me to keep walking, and that's where my help stood. Someone I can call a mentor: Carson."

Kevin is a beacon of hope for others. He uses his past as a foundation to reflect and grow, pushing himself forward rather than letting it hold him back. His journey is one of resilience and determination.

"With the help of my beliefs and the strength of what I now call my 'safe place,' everything I once thought was unattainable is now within reach."

Kevin is more than a center member—he is a symbol of hope. He refers to our staff as "friends," and we are proud to call him our friend too.

Great job, Kevin!



South County



Liliana is a very active member of the Children's Board Family Resource Center of South County. She brings her daughter to many of our programs such as Little Chef and I'm an Artist. Liliana likes to help us organize our activities and is generous in supporting our efforts through donations. She is in the processes of becoming our volunteer and we are truly thrilled.

"Since I arrived in this country in July 2023, this center has been a blessing in my life. I arrived from Cuba with my 9-month-old baby and after a hard journey, without clothes and without many conditions, here they lovingly gave me everything they had, they taught me how to get to places to obtain necessary resources and they provided clothes for me and my daughter. I still come to this wonderful place because I feel like I am at home."

Brandon

Brandon CBFRC Family Specialist Haley started the year by introducing new, engaging activities at our center, including Sightings Sight Words, Math Mania, and Explorer Club.

Haley designs exciting games that make learning fun for children. After completing the sixweek programs, participants receive a certificate and celebrate with a graduation party. Thanks to her creative approach, we have seen an increase in children's attendance.

Reflecting on her experience, Haley shared:

"I am passionate about teaching. Before becoming a Family Specialist, I was a preschool teacher, and I loved seeing children learn and grow. It's incredibly rewarding to be part of the Children's Board Family Resource Centers and to help the next generation discover new things. I am proud to support and inspire young learners as they reach new milestones."

Haley's dedication and creativity continue to make a lasting impact on the children and families we serve.





Outreach Calendar of Events

The Children's Board will have a presence at the following community events. Contact Timothy Bennett, Community Relations Manager, at <u>bennettta@childrensboard.org</u> for more information about a particular event.

February

02.22.25	78th Fiesta Day Ybor City Chamber of Commerce 7 th Avenue, Tampa 11:00 am-6:00 pm
02.27.25	Family Night Jennings Middle School 9325 Governors Run Drive, Tampa 5:30 pm-7:00 pm
02.28.25	Securing Their Future Barksdale Center 1801 North Lincoln, Tampa 5:00 pm-9:00 pm
March	
03.01.25	Early Learning Coalition – Day of Play! Gardenville Recreation Center 6219 Symmes Road, Gibsonton 9:00 am-1:00 pm
03.03.25	Strawberry Festival Parade 2025 Plant City

9:00 am-5:00 pm 03.04.25 **Children's Board Free Tuesday** Glazer's Children Museum 110 West Gasparilla Plaza, Tampa 9:00 am-5:00 pm

301 North Palmer Street, Plant City